

# THE NATIONAL GRADUATE SCHOOL OF QUALITY MANAGEMENT



**1017 Arlington, Virginia – DBA\***  
**Doctor of Business Administration in QSM**  
**2111 Wilson Blvd. – 7<sup>th</sup> Floor**  
**Arlington, VA 22201**  
**Tel: 703-351-5085 Ext: #795**

**Student Services:**  
 800-838-2580 Ext.: #123  
[studentservices123@ngs.edu](mailto:studentservices123@ngs.edu)

**Class Representative (POC):**

**Dissertation Committee:**

**Degree Program Start Date: 10/26/18**  
**Degree Program End Date: 03/5/20**  
**Graduation Date: TBD**

**Course Designation Legend**

**Online: (O)**

**Blended: (B)**

**Traditional: (T)**

**Schedule subject to change at any time**

**Revision Date 04/27/18**

**\*Not Available in Massachusetts**

**Dissertations are DUE 30 days prior to ORAL DEFENSE.**

The DBA in-residency courses (DOC850 DDPI, DOC862 DDPII, DOC866 DDPIII, DOC867 DDPIV) are mandatory components of the DBA Program, and students are required to attend each in-residency course in full. If there is an extenuating circumstance that prevents attendance, the Dean of Academic Affairs and the Program Chair must be notified in writing two to three weeks prior to the in-residency start date. An appeal process will determine whether an arrangement with face-to-face contact hours, as well as webinar time, can be arranged, or if a student needs to transfer cohorts to meet in-residency requirements. There will be a cost associated with the make-up hours with faculty.

Friday and Saturday “onsite enrichment sessions” for the “Online Courses (O)” (highlighted below in red) are designed to enrich the DBA program. These sessions are optional; all students are encouraged to attend. However, those students who intend to utilize their “In-residence” P 9/11 Benefits MUST attend both sessions per course.

## SEMESTER 1

Seq.	Course	Name	Date	Day	Time	Professor
		<b>Student Orientation</b>	<b>10/20/17</b>	<b>Thurs.</b>	<b>Webinar 7:30PM – 9:00PM EDT</b>	<b>Orientation Committee</b>
<b>1</b>	<b>DOC 850 (B)</b>  <b>3 Credits</b>	<b>Doctoral Dissertation Project I – Prospectus/ Concept Development</b>  Course Start Date: 10/26/17 Course End Date: 12/20/17	10/26/17 10/27/17 10/28/17 10/29/17	Thurs. Fri. Sat. Sun.	Webinar 8:30 – 10:30 PM EDT On Site: 6:00 PM – 10:00 PM On Site: 8:00 AM – 5:00 PM On Site: 8:00 AM – 12:00 PM	<b>On Site</b>
	<b>DOC 902</b>  <b>No Credit</b>	<b>Dissertation Track</b>	On-going	Online	Online – Additional contact hours for individual meetings to be scheduled by DBA Chairs	DBA Chairs
<b>2</b>	<b>QSM 840 (O)</b>  <b>4 Credits</b>	<b>Research Methodologies and Scholarly Writing</b>  Course Start Date: 11/09/17 Course End Date: 01/17/18	11/02/17 11/09/17 11/16/17 11/17/17 11/18/17 11/23/17 11/30/17 12/07/17 12/14/17 12/21/17 12/28/17 01/04/18	Thurs. Thurs. Thurs. Fri. Sat. Break Thurs. Thurs. Thurs. Thurs. Thurs. Break Thurs.	Webinar 8:30 – 10:30 pm EDT Webinar 8:30 – 10:30 pm EST Webinar 8:30 – 10:30 pm On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Thanksgiving Day Observed Webinar 8:30 – 10:30PM Webinar 8:30– 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Break Webinar 8:30 – 10:30PM	<b>On Site</b>

3	SSM 874 (O)  4 Credits	<b>Statistical Principles, Lean, Six Sigma and Project Management</b>  Course Start Date: 01/18/18  Course End Date: 03/21/18	01/18/18 01/19/18 01/20/18 01/25/18 02/01/18 02/08/18 02/15/18 02/22/18 03/01/18 03/08/18	Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EST On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	On Site
4	QSM 850 (O)  4 Credits	<b>QSM in Business Research and Application</b>  Course Start Date: 03/22/18  Course End Date: 05/16/18	03/22/18 03/29/18 04/05/18 04/12/18 04/13/18 04/14/18 04/19/18 04/26/18 05/03/18 05/10/18	Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EDT Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	On Site

**SEMESTER 2**

Seq.	Course	Name6	Date	Day	Time	Professor
5	DOC 862 (B)  3 Credits	<b>Doctoral Dissertation Project II – Proposal Development</b>  Course Start Date: 05/31/18 Course End Date: 07/25/18	05/17/18 05/18/18 05/19/18 05/20/18	Thurs. Fri. Sat. Sun.	Webinar 8:30 – 10:30PM EDT On Site: 6:00 PM – 10:00 PM On Site:8:00 AM – 5:00 PM On Site:8:00 AM – 12:00 PM	On Site
6	QSM 884 (O)  4 Credits	<b>Organizational Assessment/ Baldrige, Strategic Planning, Research and Application</b>  Course Start Date: 05/24/18  Course End Date: 07/25/18	05/24/18 05/31/18 06/07/18 06/14/18 06/21/18 06/22/18 06/23/18 06/28/18 07/05/18 07/12/18	Thurs. Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EDT Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	On Site
7	QSM 858 (O)  4 Credits	<b>Benchmarking and Reengineering</b>  Course Start Date: 07/26/18  Course End Date: 09/26/18	07/26/18 08/02/18 08/09/18 08/16/18 08/17/18 08/18/18 08/23/18 08/30/18 09/06/18 09/13/18	Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EDT Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	On Site

8	QSM 886 (O)  4 Credits	<b>Business Intelligence</b>  Course Start Date: 09/27/18  Course End Date: 11/28/18	09/27/18 10/04/18 10/11/18 10/18/18 10/19/18 10/20/18 10/25/18 11/01/18 11/08/18 11/15/18	Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EDT Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM EST Webinar 8:30 – 10:30PM	On Site
---	---------------------------------	--	--	--	--	---------

**SEMESTER 3**

Seq.	Course	Name	Date	Day	Time	Professor
9	DOC 866 (B)  3 Credits	<b>Doctoral Dissertation Project III – Original Research Execution</b>  Course Start Date: 11/29/18 Course End Date: 01/23/19	11/29/18 11/30/18 12/01/18 12/02/18	Thurs. Fri. Sat. Sun.	Webinar 8:00 –10:00PM EST On Site: 6:00 PM – 10:00 PM On Site:8:00 AM – 5:00 PM On Site:8:00 AM – 12:00 PM	On Site
10	QSM 872 (O)  4 Credits	<b>Financial Management/Cost of Quality</b>  Course Start Date: 12/06/18  Course End Date: 02/06/19	12/06/18 12/13/18 12/20/18 12/27/18 01/03/19 01/10/19 01/11/19 01/12/19 01/17/19 01/24/19	Thurs. Thurs. Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs.	Webinar 8:30 – 10:30PM EST Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM EDT Webinar 8:30 – 10:30PM EDT	On Site
11	QSM 860 (O)  4 Credits	<b>Global Quality Systems and International Standards</b>  Course Start Date: 02/07/19  Course End Date: 04/10/19	02/07/19 02/14/19 02/21/19 02/28/19 03/01/19 03/02/19 03/07/19 03/14/19 03/21/19 03/28/19	Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EST Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM EDT Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	On Site
12	QSM 869 (O)  4 Credits	<b>QSM in Government Research and Application</b>  Course Start Date: 04/11/19  Course End Date: 06/12/19	04/11/19 04/18/19 04/25/19 05/02/19 05/03/19 05/04/19 05/09/19 05/16/19 05/23/19 05/30/19	Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EDT Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	On Site

**SEMESTER 4**

Seq.	Course	Name	Date	Day	Time	Professor
13	DOC 867 (B)	<b>Doctoral Dissertation Project IV – Final Report/Oral Defense</b>	06/13/19 06/14/19 06/15/19 06/16/19	Thurs. Fri. Sat. Sun.	Webinar 8:30 – 10:30PM EDT On Site: 6:00 PM – 10:00 PM On Site:8:00 AM – 5:00 PM On Site:8:00 AM – 12:00 PM	<b>On Site</b>
	<b>3 Credits</b>	Course Start Date: 06/13/19 Course End Date: 08/07/19				
14	QSM 847 (O)	<b>QSM System Design</b>	06/27/19 07/04/19 07/11/19 07/18/19 07/25/19 07/26/19 07/27/19 08/01/19 08/08/19 08/15/19 08/22/19	Thurs. Break Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EDT July 4 <sup>th</sup> Observed Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	<b>On Site</b>
	<b>4 Credits</b>	Course Start Date: 06/27/19  Course End Date: 09/04/19				
15	QSM 808 (O)	<b>Integrated Studies in Quality Systems Management I</b>	09/05/19 09/12/19 09/19/19 09/26/19 09/27/19 09/28/19 10/03/19 10/10/19 10/17/19 10/24/19	Thurs. Thurs. Thurs. Thurs. Fri. Sat. Thurs. Thurs. Thurs. Thurs.	Webinar 8:30 – 10:30PM EST Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM	<b>On Site</b>
	<b>4 Credits</b>	Course Start Date: 09/05/19  Course End Date: 11/06/19				
16	DOC 854 (O)	<b>Colloquium</b>	11/07/19 11/14/19 11/21/19 11/28/19 12/05/19 12/06/19 12/07/19 12/12/19 12/19/19 12/26/19 01/02/20 01/09/20	Thurs. Thurs. Thurs. Break Fri. Sat. Thurs. Thurs. Thurs. Thurs. Break Thurs.	Webinar 8:30 – 10:30PM EST Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Thanksgiving Day Observed On Site: 6:00PM – 10:00PM On Site: 8:00AM – 12:00PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Webinar 8:30 – 10:30PM Break Webinar 8:30 – 10:30PM	<b>On Site</b>
	<b>4 Credits</b>	Course Start Date: 11/07/19  Course End Date: 03/05/20  <b>Oral Defense Preparation Period</b> 01/10/20 – 03/05/20				

**Total Credits: 60**